

Membership Application Form

PLEASE COMPLETE IN BLOCK LETTERS OR TICK (✓) APPROPRIATE BOX UNLESS OTHERWISE INDICATED

Passport
Photo

Member Number

All sections must be completed and the following attached:
One recent Colored Passport Size Photograph, Copy of ID and Copy of KRA PIN.

I hereby make an application for membership and agree to conform to the Cooperatives By-Laws and any amendment thereof.

A: APPLICANT DETAILS (as per ID or Passport)

Title: Mr. Mrs. Ms. Dr. Prof. Hon. Other (Please Specify)

First Name: Surname: Other Names:

ID No Passport No Nationality:

Mobile No: Email Address:

Postal Address: Code: County: Country:

How would you like to receive your membership confirmation? Phone eMail Both

B: QONAPAY / iCONNECT REGISTRATION...

Funds disbursed to FOSA A/C are accessible through mobile hence QONAPAY registration is to facilitate moving funds to your M-PESA A/C or transfer to your bank account.

M-PESA Registered Number:

C: EMPLOYMENT DETAILS...

Employer: Occupation:

Employee Position: Staff No:

Gross Income Per Month (KSh): Below 100K 100-300K 300-500K 500K-1M 1M-3M Above 3M

D: IF JOINING AS AN INDIVIDUAL FILL IN PHYSICAL LOCATION OF BUSINESS & POSTAL ADDRESS

Nature of Business eg. Law firm, Tech firm, Advertising Agency:

Business Name: Physical Location of Business:

Business eMail Address: Business Registration No:

Gross Income Per Month (KSh): Below 100K 100-499K 500K- 999K 1M-3M Above 3M

E: WHO INTRODUCED YOU TO QONA SACCO?

Referral Member Name: Member No:

Social Media X Instagram Facebook YouTube

WEB Website Google Search Google ADs

GENERAL MEMBERSHIP TERMS

Admission Info Membership:

An applicant shall be admitted to membership but shall not qualify for the rights and privileges of membership until he/she has paid: -

- a) An entrance fee of KShs. 1000=
- b) Have a minimum Share Capital of KShs. 40,000/=.
- c) The minimum monthly contribution shall be 3,000 and shall be fixed by the General Meeting from time to time.
- d) The society shares shall be non-refundable
- e) Refusal of admission: The Board may refuse admission to a person after assigning reasons for their decision. Such a person shall have the right to appeal to the next Annual General Meeting as provided in the Act through a registered member.
- f) If a dispute arises at the time of a member's death, the proceeds shall be paid to the Public Trustees.
- g) A person of either gender shall be eligible for membership and should possess the following qualifications:
 - Is at least 18 years of age.
 - Has not been convicted of a criminal offence involving fraud or dishonesty.
 - Is within the field of membership as approved in the member policy.
- h) All members will automatically have a FOSA account upon registration. The Minimum balance for FOSA account shall be KSh.500

Cessation Of Membership:

Membership of the society shall cease with effect from the date of a member's:

- a) Death
- b) Voluntary Withdrawal.
- c) Expulsion from society
- d) Becoming certifiably insane
- e) Transfer of shares
- f) Being declared bankrupt in a court of law.
- g) Ceasing to hold qualifications of members as stated in these by-laws

Withdrawal from the society:

A member may at any time withdraw from the society by giving a written notice of sixty (60) days, such member may re-apply for re-admission subject to the following conditions, (a) He pays a registration fee of KShs. 1,000/- (One thousand shillings), (b) Nobody will be allowed to withdraw from the Society before clearing all loan balances if any.

Expulsion; *

A member may be expelled or suspended by the General Meeting; Subject to the grounds of expulsion contained in the Act, a member may be expelled on the following grounds: -

- a) Where his/her activities are detrimental to the society's interest particularly if he makes consciously untrue statements to the Board, the Supervisory committee or the Ad hoc Committee or the Annual General Meeting.
- b) Where a member fails to fulfill any of his obligations to the society as required by the applicable law.
- c) If he is convicted in a court of law of a criminal offence involving dishonesty or fraud or is imprisoned for a period of three months or more.
- d) Acts in any manner prejudicial or detrimental to the interest of the society.

MOBILE BANKING TERMS

Definition Of Terms:

"QONAPAY" refers to the mobile banking solution service.

"PIN" means any confidential password, code, or number normally four digits which may be used to access the QONAPAY services.

'Transaction Fees' These are the QONAPAY transaction services charges.

"24hr Service Hotline" Refers to the telephone number that will be provided for QONAPAY customers in case of any queries related to QONAPAY services.

"Subscriber" means a customer who subscribes to use QONAPAY service.

General Conditions

Joint account, Children, Corporate, and School Fees

Accounts held jointly by two or more persons whose mandate is "any sign" accounts that require more than one signatory will NOT be issued with QONAPAY service.

Use of Personal Identification Number (PIN)

- a) QONAPAY subscriber shall receive an SMS informing them of their registration and PIN.
- b) The Subscriber shall be required to Change the PIN before Using the QONAPAY Services
- c) The subscriber shall exercise due care to ensure the secrecy of the PIN at all times and prevent use of PIN by any third party.
- d) In case of a problem the SACCO may at any time cancel/stop the service without notice or assigning any reason and without incurring any liability to the subscriber until a solution is found.

Lost/stolen SIM card registered for QONAPAY service

- a) If the subscriber loses his/her SIM card line registered with QONAPAY, the subscriber must notify the SACCO immediately to block QONAPAY service until the SIM card is replaced
- b) The subscriber shall be liable in respect of any transactions instructions affecting his/her SACCO account that is given with a valid PIN
- c) If report of loss or theft of SIM card registered for QONAPAY service is communicated by someone other than the subscriber SACCO shall not be held liable for any damages thereto.

24 Hour Service Hotline

The 24hr service hotline is found on the SMS received when one is registered for QONAPAY service. Subscribers should keep the 24hr customer care number in their mobile or frequently used telephone book.

Forgotten PIN

If a PIN is forgotten the subscriber is required to contact the SACCO to request for a new PIN.

Cancellation, stoppage of QONAPAY service

- a) The subscriber may at any time cancel or unsubscribe for QONAPAY service,
- b) Payments made by means of QONAPAY service are irrevocable.

Charges

The SACCO shall levy charges for use of this service. The subscriber shall be informed of such changes by notice.

Liability to the subscriber

Subject to the above terms and conditions of use, subscribers shall be fully liable in respect of each transaction instruction.

Acts That Do Not Bind Either Party

Neither party shall be liable for failure or delay in the performance of its obligations under this agreement to the extent that such failure or delay is caused by matters beyond that party's reasonable control including but not limited to network delays destructions arising out of war, rebellion, civilian commotion, strikes, lockouts and or other acts or orders of any government department, council or other of constituted body. Notice of these circumstances shall be given to the other party as soon as possible. For so long as performance of those obligation is suspended the other party may similarly suspend performance of its obligation.

Amendment

These terms and conditions may be amended at any time by notice from the SACCO to subscriber. The subscriber will be informed of such amendments by notice at SACCO's branches. Any such amendments shall be deemed to be effective and binding upon the subscriber upon publication of the notice.

Law

These terms and conditions shall be governed and construed under laws of the republic of Kenya

I: EMAIL INDEMNITY

I do authorize within the framework of the functioning of QONA SACCO that Email instructions (if opted for) will be acted upon without any other written confirmation unless instructed otherwise.

In consideration of the SACCO acting in accordance with the terms of this indemnity, the Member undertakes to indemnify the SACCO and to keep the SACCO indemnified against all losses, claims, actions, proceedings, demands, damages, costs, and expenses incurred or sustained by the SACCO of whatever nature and howsoever arising, out of or in connection with such notices, demands or other communications, provided only that the SACCO acts in good faith, except where such losses, claims, actions, proceedings, demand, damages, costs and expenses arise through the willful negligence of the SACCO.

Such instructions will only originate from the email address provided (a pre-specified email address) whose instructions shall be complied with until otherwise advised in writing.

I confirm that I have read, understood, and complied with all the membership requirements as per the bylaws and general terms and conditions, I confirm that the particulars I have given are correct and true to the best of my knowledge.

Signature of Applicant:

Date:

FOR OFFICIAL USE ONLY

Input By

Signature

Authorized By

Signature