

INTERNET BANKING FORM

PLEASE COMPLETE IN BLOCK LETTERS OR TICK (✓) APPROPRIATE BOX UNLESS OTHERWISE INDICATED

Date

Full name: Member No:

Postal Address: Code: Town: Country:

e-Mail Address: DOB (dd/mm/yy):

Mobile No: Signature:

Declaration by the Applicant:

I hereby apply for Internet-Banking Service (*i-Connect*) in QONA SACCO LTD. I warrant you that the information given above is true and complete and I authorize you to make any enquiries necessary in connection with this application. I accept and agree to be bound by the Conditions of use. I hereby indemnify SACCO against all losses that they may incur as a result of my use of the facility. I understand that SACCO reserves the right to decline the application without giving reasons.

Use of *i-Connect* is subject to Internet-Banking terms and conditions. Please refer overleaf for details.

Signature of Applicant:

Applicants ID:

FOR OFFICIAL USE ONLY

i-Connect Portal Administrators:

| | Name | Employee No | Signature | Date |
|-------------|------|-------------|-----------|------|
| Input By | | | | |
| Approved By | | | | |

TERMS & CONDITIONS:

These Internet Banking Terms and Conditions (these "Terms and Conditions") govern your use of the QONA SACCO Society Limited Internet Banking Services. Use of the Internet Banking Services is expressly conditioned upon your acceptance of these Terms and Conditions. Please read and review these Terms and Conditions carefully. By enrolling in, or using our Internet Banking Services, you acknowledge and agree to abide by these Terms and Conditions. By clicking or signing on the provided space, you acknowledge that you received, read, understood, and agreed to these Terms.

DEFINITIONS

As used herein, the terms the "Sacco", "we", "us" or "our" mean QONA SACCO Society Limited "you" and "your" means an individual or entity that is the owner of an account or an individual authorized by an account owner to view account information and/or effect transactions with respect to an account"; "account", "FOSA Account" and "accounts" mean the, savings account, or other QONA SACCO Society Limited. deposit account that you can access through the Services; "Site" or "Sites" mean the web site(s) owned or operated by the Sacco, including, without limitation, <https://iconnect.safaricom sacco.com>

"Service", "Services" and "Internet Banking Services" mean all products, services, materials, contents, features and methods of conducting transactions offered, obtained or otherwise made available on or through the Site including, but not limited to, the ability to transfer funds between certain accounts, obtain account balance information, view recent transactions, view statements, apply loans ,checks for your QONA SACCO Society Limited member accounts and update next of kin contact information.

ELIGIBILITY FOR THE SERVICES

To be eligible to register and use the Services, you must be a member of QONA Sacco Society Limited and maintain at least a FOSA/BOSA Account with us. If you have more than one account that is eligible for access through the Services, we will strive to link your accounts together, and such accounts will appear in your Internet banking profile, unless you request otherwise. Please note however that certain features of the Services may not be available for all of your accounts. Accounts that you open with the SACCO after your initial enrollment and instructions to be enrolled on the internet banking Services will be enabled in the Internet Banking Services.

PASSWORDS AND ADDITIONAL SECURITY MEASURES

You will be provided with the USER ID and your initial password. On your first logon, you will be required to choose a memorable word and password which you will use to obtain access to your accounts through the Services. We may, at our option, change the parameters for the Access Information used to access the Services without prior notice to you. If we do so, you will be required to change your Access Information the next time you access the Services.

You are solely responsible for keeping your Access Information confidential and agree not to give or make it available to any person who is not authorized to access your accounts.

If someone to whom you have granted authority to use your Access Information exceeds such authority, you, and not the SACCO, shall be fully liable for all transactions initiated by such individual.

If you believe the security of your Access Information has been compromised in any way, you must alert us immediately. We reserve the right, under certain circumstances, to deny you access to any one or more account(s), the Services or any part thereof, or to deny the processing of transactions if we reasonably believe your Access Information has been compromised in any way or is being used or might be used by any unauthorized persons(s).

ACCOUNT ACCESS

After you have successfully registered, you can use the Services seven (7) days a week, twenty-four (24) hours a day, although some or all of the Services may not be available during regularly scheduled maintenance periods, or during system/network interruptions.

NEW FEATURES



We may, from time to time, in our sole discretion, introduce new products, services and features to the Services or modify or delete existing features. We shall notify you of any of these changes if we are legally required to do so. By using any new or modified products, services or features when they become available, you agree to be bound by these Terms and Conditions, as well as any additional terms and conditions specifically applicable to these new offerings.

ADDRESS CHANGES

It is your sole responsibility to ensure that your contact information is current and accurate. This includes, but is not limited to, your name, address, telephone numbers and email addresses. Changes can be made by filling in status update form.

INDEMNIFICATION

You acknowledge and agree that you are personally responsible for your conduct while using the Services and agree to indemnify and hold us and our officers, directors, employees, shareholders, affiliates, agents and third party service providers harmless from and against any losses, damages, liabilities, costs or expenses of any kind including, without limitation, reasonable attorney's fees, court costs and related litigation costs and expenses, that we may incur in connection with any third party claim or otherwise, arising out of or concerning your use of the Services or the use of the Services by anyone using your Access Information, or your violation of these Terms and Conditions. Your obligations under this section shall survive termination of these Terms and Conditions

DATA PROTECTION

You acknowledge that you have read and understood the data privacy and protection Statement located on QONA SACCO's Website <https://safaricom sacco.com/>

ACCEPTANCE OF TERMS OF CONDITIONS

I/We, understand and accept the provisions and the Terms and Conditions contained in this Agreement.

Member
Signature

ID/Passport No:

Date: